



PROVIDER ALERT

Alert # 8-2004-05 -02 – HCAL, HCYA, HCBK, HCCH

UPDATE/REMINDER on PROMISe Conversion with Community Care

Community Care would like to remind providers that PROMISe enrollment numbers can now be submitted on HealthChoices Claims Forms, effective May 1, 2004.

Please remember: Providers **must** submit PROMISe enrollment numbers on claim forms for all services billed **on or after July 1, 2004**. Providers are encouraged to begin transitioning their claims systems to accommodate the new medical assistance enrollment numbers.

UPDATE: Providers were originally instructed by Community Care to place the PROMISe provider numbers in Block # 33 in the PIN # field on the HCFA 1500 billing form. Upon further review, it was identified that the PROMISe number should be in Block # 33 in the **GRP # field**. Community Care's review and clarification of guidelines issued by the Department of Public Welfare prompted this change. Providers billing on the UB 92 billing form will place the PROMISe provider numbers in Block # 51.

Please find attached a copy of Alert # 6-2004-04-15, PROMISe Conversion with Community Care that outlines this initiative. This alert now reflects the correct placement of the PROMISe numbers on the approved billing forms.

Please contact the Provider Relations Department at 1-888-251-2224 if you have any questions. Thank you.