



# PROVIDER ALERT

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Alert # 14 – 2004 – 9 – 21 – HCAL, HCCH, HCYA, HC Berks

## New Psychological/Neuropsychological Testing Request Procedure

In an effort to improve the psychological/neuropsychological testing request procedure for HealthChoices business, Community Care Behavioral Health, has developed a 2-page form that providers can complete.

This form can be faxed to Care Management at 1-888-251-0087. Submission of the request at least 72 hours prior to the testing date will insure that there are no authorization delays. Upon receipt of the request, a decision will be made within 48 hours in order to comply with Act 68 standards and the results will be communicated to the provider via phone. Attached is the form that we are requesting that you use.

Please make copies for your office and start using immediately. There is also a question and answer document to provide instructions on how to complete the form. If you have any further questions, please contact Care Management for HealthChoices at 1-888-251-2224, options 1-1-2.