



PROVIDER ALERT

Alert # 10 – 2006 –11 –10 – HCAL, HCCH, HCYA, HCBerks, HCNE

CARE MANAGEMENT/UTILIZATION MANAGEMENT **DISCHARGE REVIEW PROCESS**

Community Care Behavioral Health Organization, in collaboration with consumers, families, network of providers and other stakeholders, has been a leader in incorporating the principles of recovery and resiliency in the delivery of behavioral health services.

To further develop a recovery-focused approach to treatment, Community Care will be implementing a more comprehensive, recovery/resiliency-focused review of transition planning. The Discharge Review, as conducted with the care manager, will include the level of family/significant other participation in treatment and discharge planning, and the inclusion of outpatient providers, including ICM/CTT involvement in treatment planning, identifying and addressing the barriers to community transition, clear and comprehensive crisis/relapse planning, and referral for community and peer supports.

This information will be addressed with providers as Care Managers complete the Discharge Review for members leaving inpatient psychiatric, detoxification and drug/alcohol rehabilitation facilities. The reviews must be completed prior to the member leaving the acute care facility.

The goal is to ensure that the discharge planning process is carried out with the full participation of consumers, family members/significant other and outpatient service providers, all challenges to the consumers' transition back into the community have been resolved and that services and supports have been put into place to assist the member in continuing the recovery process.