



PROVIDER ALERT

Alert # 14 – 2006 – 12-18 – HCAL, HCBK, HCYA, HCCH, HCNE, HCNC

ATTENTION FINANCE OFFICES AND BILLING STAFF

Community Care is proud to announce that we have implemented a new claims system that we will be using for claims payment in the North Central counties. As you already know, this program begins on January 1, 2007.

We do plan to move our existing HealthChoices programs to this new system within the next few months, however prior to that time, **providers that serve members in different HealthChoices regions will be required to send claims to the correct vendor.**

If you have been contracted with Community Care and have been treating members from Adams, Allegheny, Berks, Chester, Lackawanna, Luzerne, Susquehanna, Wyoming or York counties prior to January 1, 2007, you will continue to send claims for those members to:

Paper Claims

DST Health Solutions
P.O. Box 383096
Birmingham, AL 35238

EDI Claims

Emdeon/WebMD
Payer Name -Community Care Behavioral Health Organization
Payer ID - # 25179

For all members in the North Central, generally consumers who live in the 23 county region that makes up the North Central program and who were fee-for-service prior to January 1, 2007, please send your claims to:

Paper Claims

Community Care Behavioral Health
P.O. Box 2972
Pittsburgh, PA 15230

EDI Claims

Emdeon/WebMD
Payer Name -Community Care BHO
Payer ID - # 23282

EDI submitters, please take careful note that the payer ID is different based on the contract. It is likely that if you submit to the incorrect Payer ID, this will result in a denial of your claims because the member will not be found in the eligibility file.

Please share this information with your billing staff and don't hesitate to contact us if there are any questions. We promise to make this transition as short as possible so that you will be able to send all your claims to one location.

If you have questions please call the Provider Line at 1-888-251-2224.