



PROVIDER ALERT

Alert # 11 -2007-8-02 HCAL, HCYA, HCBK, HCCH, HCNE

CLAIMS TRAINING FOR NEW CLAIMS SYSTEM

****PLEASE DISTRIBUTE TO YOUR FINANCE AND BILLING STAFF****

To all Providers under Contract with Community Care:

As we indicated in our Provider Alert dated May 4, 2007, Community Care will transfer our remaining contracts to the MC400 claims system on October 1, 2007. This will include Adams, Allegheny, Berks, Chester, Lackawanna, Luzerne, Susquehanna, Wyoming and York Counties HealthChoices providers (HealthChoices NorthCentral and Carbon-Monroe-Pike providers are currently utilizing the new claims system). This change will complete the movement of claims processing from an outsourced vendor to an in-house solution for all contracts.

For all of our contracts, other than the North Central and the Carbon-Monroe-Pike contracts, the conversion will be effective on October 1, 2007. This means that for dates of service on or after October 1st, claims will be sent to the new system. For dates of service on or before September 30th, claims will be sent to DST.

In order to make this transition as smooth as possible, we are holding a number of training sessions for you and your billing teams throughout the state in August and September.

Please find attached the Community Care Provider Claims Training Registration Information. If you are interested in attending one of the sessions, please complete and return the enclosed form as soon as possible.

If you have questions please call the claims line at 1-888-251-2224.



Community Care Provider Claims Training Registration Information

August 2007:

8/20/07
Inn at Chester Springs
815 North Pottstown Pike
Exton, PA 19341
1-888-253-6119
Session 1: 9am-11am
Session 2: 1pm-3pm

8/21/07
Radisson Penn Harris
1150 Camp Hill Bypass
Camp Hill, PA 17011
717-763-7117
Session 1: 9am-11am
Session 2: 1pm-3pm

8/27/07 & 8/28/07
Marriott City Center
112 Washington Place
Pittsburgh, PA 15219
412-918-1305
Session 1: 9am-11am
Session 2: 1pm-3pm

8/29/07 & 8/30/07
Holiday Inn Holiday
2000 Loucks Rd
York, PA 17401
717-846-9500
Session 1: 9am-11am
Session 2: 1pm-3pm

8/30/07 & 8/31/07
Woodlands Inn and Resort
1073 Highway 315
Wilkes-Barre, PA 18702
570-824-9831
Session 1: 9am-11am
Session 2: 1pm-3pm

September 2007:

9/10/07 & 9/11/07
Inn at Chester Springs
815 North Pottstown Pike
Exton, PA 19341
1-888-253-6119
Session 1: 9am-11am
Session 2: 1pm-3pm

9/17/07 & 9/18/07
Wyndham Historic Hotel
100 North 5th St.
Reading, PA 19601
Session 1: 9am-11am
Session 2: 1pm-3pm

9/20/07 & 9/21/07
Woodlands Inn and Resort
1073 Highway 315
Wilkes-Barre, PA 18702
570-824-9831
Session 1: 9am-11am
Session 2: 1pm-3pm

9/20/07 & 9/21/07
Marriott City Center
112 Washington Place
Pittsburgh, PA 15219
412-918-1305
Session 1: 9am-11am
Session 2: 1pm-3pm

Lunch is on your Own

Please note that sessions 1 and 2 are the same.

Please indicate date and session you wish to attend:

Date: _____

Location: _____

Session 1: _____ Session 2: _____

Registration information:

Name: _____

Organization: _____

Address: _____

Phone number: _____

Email address: _____

Return to: Karen Neal

Sr. Administrative Assistant
One Chatham Center, Suite 700
Pittsburgh, PA 15219

OR

FAX: 412-454-2177

OR

nealkv@ccbh.com