



# PROVIDER ALERT



Alert # 15 2007-12-13 HCAL, HCYA, HCBK, HCCH, HCNE, HCCMP, HCNC

## UPDATE REGARDING THE NEW CLAIMS SYSTEM

As Community Care indicated in Alert # 11, all contracts have had their claims processing transferred to the MC400 claims system from the DST claims system, as of October 1, 2007. The change completed the movement of claims processing from an outsourced vendor to an in-house solution.

At this time, Community Care would like to remind 'all' contracted providers who bill DST for services prior to October 1, 2007, of the following claims submission deadline:

**Claims for all dates of services prior to October 1, 2007 for members in the following counties: Allegheny, Berks, York, Adams, Chester, Lackawanna, Luzerne, Susquehanna, Wyoming, *must* be received by DST no later than December 31, 2007.**

This includes: original claims, corrected claims, COB claims and timely file appeals, with dates of service prior to October 1, 2007. **Claims received by DST on or after January 1, 2008 will not be processed for payment or denial.**

If you have any questions, concerning the above information, please contact the claims line, 1-888-251-2224.