



PROVIDER ALERT



Alert #7 – 2008 – 3-28 HCAL, HCB, HCCH, HCNE, HCYA

IMPORTANT CLAIMS INFORMATION

Community Care understands that it may not have been possible for providers to submit certain Coordination of Benefit (COB) claims to DST or timely file appeals prior to December 31, 2007 for dates of service prior to October 1, 2007. Therefore, we are making a one-time accommodation in order for providers to submit claims information for payment consideration to our former claims vendor.

COB (For Dates of Service Prior to 10/1/07)

In order for Community Care to forward COB Claims to DST for processing, the following information must be submitted to Community Care no later than April 18, 2008:

- A copy of all claims;
- Copy of related Explanation of Benefits (EOB) from primary insurance carrier related to each claim; and
- Cover letter explaining the request - this must be attached.

All information on claims must be accurate as there will not be an opportunity for submission of corrected claims

This information should be sent to the following address:

Community Care Behavioral Health Organization
One Chatham Center
Suite 700
Pittsburgh, PA 15219
Attn: Kimberly Casciato

Timely File Appeals (For Dates of Service Prior to 10/1/07)

In order for Community Care to forward information for County review, providers must do the following:

- Submit a cover letter explaining the request (should include all information outlined in the Community Care Billing Manual);
- Submit a copy of all claims to be reviewed

All information on claim must be accurate as there will not be an opportunity for resubmission.

This information should be sent to the respective Project Coordinators at the following address:

Community Care Behavioral Health Organization
One Chatham Center
Suite 700
Pittsburgh, PA 15219

County	Project Coordinator
Allegheny	Eric Lancey
Berks	Darlene Bruce
York/Adams	Darlene Bruce
Chester	Darlene Bruce
Lackawanna, Luzerne, Susquehanna, Wyoming	Patty Wypych

*** All information must be received at Community Care no later than **April 18, 2008** in order to be considered for payment.