



PROVIDER ALERT



Alert #3 – 1-26-2009– HCNC, HCMP

Attention Billing and Finance Staff

Timely Filing Changes for Claims Processing

Effective March 1, 2009, Community Care will be revising the timely file parameters for the **North Central State Option (23 counties) and the Carbon-Monroe-Pike networks**. Current timely file parameters for these networks are 120 days for filing of initial claims from the date of service and 240 days to finalize corrected claims from the date of service. **For services rendered on or after March 1, 2009, the timely file parameters will be 90 days for initial claims and 180 days for claims corrections.**

These changes are necessary to ensure accurate and timely person-level encounter-data submissions so that all medical expenses are reported to the Department of Public Welfare within six months of the date of service. This revision will bring these parameters in line with other Community Care networks. Please communicate these changes broadly within your organization so that all your services are considered for payment.

If you have questions regarding timely file changes, please call your Provider Representative at 1-888-251-2224. Thank you.