



# PROVIDER ALERT



Alert #5 – 3-19-2009– HCAL, HCBK, HCCH, HCCMP, HCNC, HCNE, HCYA

## COORDINATION OF BENEFITS (COB) DISCHARGE REVIEW

Effective immediately, when Community Care Behavioral Health Organization (Community Care) is the secondary payer for a member, the Discharge Review process for Coordination of Benefits (COB) has been changed to a fax in process. **The attached form must be completed and faxed to Community Care within 5 business days of the member's discharge date from the following levels of care:**

Inpatient Mental Health

Medically Managed and Medically Monitored Inpatient Detoxification (4A & 3A)

Medically Managed Inpatient Residential Rehabilitation (4B)

Medically Monitored Short Term and Long Term Residential Rehabilitation (3B & 3C)

Halfway House (2B)

Please note that the admission notification will continue to be provided telephonically.

Please remember that for Coordination of Benefits (COB), Community Care, as the secondary payer, must be notified upon a member's admission to the program and at discharge to avoid any reimbursement problems.

If you have any questions, please feel free to contact your Care Manager or Provider Relations Representative.