



PROVIDER ALERT

Alert #8 06-24-2009 HCNE

Recovery Oriented Systems Indicators (ROSI) Administrative Measures

In accordance with Pennsylvania's initiative to implement a quality improvement process involving stakeholders in the review of recovery transformation efforts, Community Care Behavioral Health Organization (Community Care) on behalf of the Northeast Behavioral Health Care Consortium (NBHCC) supports the efforts of all providers in demonstrating progression toward the incorporation of recovery principles into their practice or system of care. As meaningful alternatives to the prior CSP Indicators, the current ROSI measures reflect the recovery transformation mirrored in the "Call for Change". ROSI measures will provide concrete markers in transforming the system.

Supporting the transformation efforts, providers shall comply with the state mandate related to the ROSI administrative measures and shall adhere to the following:

- Have a Recovery Oriented Mission Statement
- Show evidence of an Affirmative Action Hiring Policy, inclusive of adults with the lived experience of mental illness
- Actively recruit and increase consumer representation on their governing Board (as applicable if your entity has a governing board), documenting an increase of total Board membership within the next three (3) years based on the following three (3) year schedule:

Year 1 – Increase the number of persons in recovery serving on the Board to 10 percent (if your agency has a Board of ten (10), the agency shall have at least one (1) individual who self-identifies as being in recovery by June 30, 2010.)

Year 2 – Increase the number of persons in recovery to 15% of the total number on the Board by June 30, 2011.

Year 3 – Increase the number of persons in recovery to 20% of the total number on the Board by June 30, 2012.

In addition to having persons in recovery on provider agencies governing Boards, providers are strongly encouraged to actively engage family members of persons in recovery on their governing Boards.

Effective June 15, 2009, Community Care is requiring that providers comply with the above mandates to support the development of a culture that will promote inclusion of adults and/or family members with lived experiences as active participants in all aspects of mental health service delivery.