



PROVIDER ALERT



Alert # 4 05-01-2010 HCAL, HCBK, HCCH, HCCMP, HCNC, HCNE, HCY/A

PEER SUPPORT SERVICES CHANGE IN AUTHORIZATION PROCEDURE

Effective **May 1, 2010**, Community Care will be revising the manner in which authorizations for Peer Support services are issued. Providers will continue to fax the Peer Support Service initial and continued stay forms for each member after the delivery of services. However, the form has been revised to accommodate the change we are implementing (copy of form attached). The form will be located on the Community Care website on May 1, 2010.

The change to the authorization process is as follows:

- An authorization will be given for a period of six (6) months from the date of the request.
- The requested number of units (1 unit=15 minutes) with no more than 16 units per day or 3600 units per year remains the same.

Please remember that this authorization process change does not alter the services/codes on your contract but rather applies to services currently contracted.

If you have any questions related to this change, or are unsure if this affects you, please contact your Provider Relations Representative at 1-888-251-2224.