



PROVIDER ALERT



Alert # 9 08-24-10 HCNC

PROVIDERS OF DRUG & ALCOHOL SERVICES COORDINATION WITH SINGLE COUNTY AUTHORITY (SCA) OFFICES

Community Care, in partnership with 23 Pennsylvania counties to manage the North Central State Options Contract, is making a change in the requirements for delivery of Drug & Alcohol services. The 23 counties affected are as follows: Bradford, Cameron, Centre, Clarion, Clearfield, Columbia, Elk, Forest, Huntingdon, Jefferson, Juniata, McKean, Mifflin, Montour, Northumberland, Potter, Schuylkill, Snyder, Sullivan, Tioga, Union, Warren, and Wayne.

Together, we believe that a closer working relationship between the County SCA's and Community Care will improve the following: communication; quality of care delivered to our members; coordination of care; and resources in the local community that will keep our members within their natural environment.

In order to achieve these goals, we jointly request the following:

- Please ask our members to sign a Release of Information form to notify their SCA in the individual's county of residence of any upcoming referral for drug & alcohol treatment where Community Care is the payor or will be the payor once the MA eligibility has been established.
- Prior to discharging our members from your facility, we request that you notify the county SCA and the Community Care care manager of any treatment team meetings; and assist us with the exploration of options for our members, including discussion to determine whether enhanced services in the community and additional community and natural supports might meet the needs of the individual.

We appreciate your cooperation in this important change. Together, we believe that this will indeed improve the quality of treatment process and enhance coordination of services.