



PROVIDER ALERT



Alert # 11 10-18-10 HCAL, HCBK, HCCH, HCKK, HCNC, HCNE, HCYA

FAMILY BASED MENTAL HEALTH SERVICES SUBMISSION OF TREATMENT PLANS AND CRISIS PLANS

Effective **November 1, 2010** all Family Based Mental Health Service (FBMHS) providers contracted with Community Care Behavioral Health will be required to submit treatment plans and crisis plans to their assigned care managers. The intent is to provide specificity to the reviewing care manager regarding the treatment goals and objectives of FBMHS treatment. Providers will submit the first comprehensive treatment plan and crisis plan, if not incorporated in the treatment plan, which has been developed in collaboration with the family. Providers will only be required to submit the initial comprehensive treatment and crisis plans and not any subsequent plans or updates, unless specifically requested by their care manager. Providers may either fax or mail the treatment and crisis plans to their assigned care managers.

Care managers will use the plans as a reference for discussion during the telephonic reviews in order to discuss and assess progress of the family toward meeting their goals and managing their crises in the home. Treatment and crisis plans should be submitted before the first Continued Stay Review. This will allow providers adequate time to develop, review and sign off on the plans prior to submission. Care managers will issue a PBI in the event that the treatment and crisis plans have not been received by the first Continued Stay Review.

If you have any questions related to this matter, please feel free to contact your care manager or Provider Relations Representative at (888)251-2224.