



# PROVIDER ALERT



Alert # 2 02-10-11 – HCAL, HCCH, HCYA, HCBK, HCNE, HCNC, HCKK

## Precertification of Psychological and Neuropsychological Change in Fax/Authorization Procedure

**Effective immediately**, Community Care will be revising the procedure for preauthorization for Psych/Neuro Testing. Prior to this change, precertifications were processed by the Precertification Team. Providers will continue faxing precertifications, however, they will fax to the following numbers per the member contract.

Allegheny County	1-888-251-0087	Attn: Duncan Bruce for child/adolescent Ann Cellurale for adult
North Central	1-888-251-0087	Attn: Harriet Phillips (Pittsburgh Office)
York, Adams, Berks	1-866-418-0366	Attn: Taryn Maguire
Chester	1-888-589-6559	Attn: Donna Mengle
Northeast	1-866-284-9184	Attn: Rosanna Liberty
Carbon, Monroe, Pike	1-866-562-2405	Attn: Keith Ripley

It remains the responsibility of the provider to ensure Medical Necessity Criteria (MNC) and that the precertification is faxed at least 72 hours prior to the scheduled testing to ensure timely processing.

To access the Neuro/Psychological Testing Preauthorization Request form, please go to the Community Care website:

**<http://www.ccbh.com/providers/phealthchoices/forms/index.php>**

If you have questions, please contact your Provider Relations Representative at 1-888-251-2224.