

## *Do you want...*

more information on Significant Member Incident (SMI) and Provider Benchmarking Issue (PBI) processes?

### **Do you want clarification on Community Care's:**

- Expectations on incident reporting?
- Policies on unusual incident reporting?
- Standards for providers?

Please attend the Community Care Web-Ex Training on SMIs and PBIs on December 4<sup>th</sup> at 10am, which will provide information on these topics as well as serve as a forum for questions and discussion!

Hope you can participate!

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To register for the online event or obtain more information about the event

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1. Go to <https://ccbh.webex.com/ccbh/onstage/g.php?t=a&d=719101008>
  2. Click "Register".
  3. On the registration form, enter your information and then click "Submit".

Once the host processes your registration, you will receive a confirmation email message with instructions on how to join the event.

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For assistance, you can contact Community Care at: [Mike Schmitt at: schmittm@ccbh.com](mailto:schmittm@ccbh.com)

<http://www.webex.com>

We've got to start meeting like this(TM)

IMPORTANT NOTICE: This WebEx service includes a feature that allows audio and any documents and other materials exchanged or viewed during the session to be recorded. By joining this session, you automatically consent to such recordings. If you do not consent to the recording, do not join the session.