



PROVIDER ALERT

Alert # 4- 2007 – 2-8-2007 – HCAL, HCY/A, HCB, HCCH, HCNE, HCNC, WBH, UPMC for Life, UPMC SNP, UPMC for Kids

NATIONAL PROVIDER IDENTIFIER (NPI)

REPORTING YOUR NPI TO COMMUNITY CARE

Community Care will require NPI numbers on all claims transactions beginning May 23, 2007. In addition, NPI numbers will be used during claim status inquiry and response and electronic remittance advices.

For your convenience, we have established a dedicated e-mail box through which providers may report their NPI numbers. Simply forward a copy of the notification you received from CMS to **CCBH_NPI@ccbh.com**

You may also mail or fax a copy of the letter to the following address:

Community Care Behavioral Health Organization
One Chatham Center
Suite 700
Pittsburgh, PA 15229
Attn: Keisha Jeter

Fax (412) 454-2177

Providers who render services to Pennsylvania Medical Assistance enrollees are also required to report their NPI and taxonomy information to the Pennsylvania Department of Public Welfare. Information related to this requirement is available at:

<http://www.dpw.state.pa.us/General/Bulletins/003673169.aspx?BulletinId=1536>

Community Care would like to remind you that this initiative is mandated by the Department of Health and Human Services. All health care providers are required under the Health Insurance Portability and Accountability Act (HIPAA) of 1996 to obtain an NPI number no later than May 23, 2007, if they intend to use HIPAA standard transactions after this date. An NPI is a unique 10-digit identifier that will allow health care providers to use one number when submitting claims to different health plans.

Community Care is currently prepared to accept the NPI on electronic and paper claims for all products, as long as providers continue to include their Tax ID number and PROMISE ID or legacy identifier (if applicable). We encourage all providers to obtain and report their NPI numbers to Community Care no later than **April 1, 2007**.

CLAIMS SUBMISSION FORMAT CHANGES

In order to accommodate the NPI number, both the 1500 and UB-92 claims forms were revised and are now referred to as follows:

1500 is now referred to as the 'CMS 1500'

UB-92 is now referred to as the 'UB-04'

At this time, it is acceptable to bill the **CMS 1500** and the **UB-04** electronically or via paper to DST, Community Care Behavioral Health or the UPMC Health Plan.

For those providers who continue to bill utilizing the old forms (1500 & UB-92), the new forms must be utilized by "ALL" as of:

CMS 1500:

April 2, 2007: Only the 'CMS 1500' form will be accepted.

UB-04:

May 23, 2007: Only the 'UB-04' will be accepted.

Any questions related to the above, can be directed to the Toll Free Claims Provider Line, 1-888-251-2224.

HOW TO OBTAIN AN NPI

The Department of Health and Human Services selected Fox Systems, Inc., also known as NPI Enumerator, to manage this process. The Enumerator will perform a variety of functions, such as receiving and processing paper applications, maintaining a call center, and providing an electronic mailbox.

To obtain an NPI, providers must apply via one of the following:

- Visit <https://nppes.cms.hhs.gov> to complete an application online
- Visit <https://nppes.cms.hhs.gov> to download a paper application and mail it to NPPES
- Call NPPES at 1-800-465-3203 (TTY users call 1-800-692-2326) to obtain a paper application