

New Technologies in Behavioral Health Care

Community Care regularly reviews requests for coverage for new behavioral health care technologies and new applications of existing technologies. Requests can be initiated by a member or by a practitioner by contacting Community Care at 1-888-251-0083. All requests are forwarded to Community Care's Medical Director. A committee appointed by the Medical Director will review the request and determine if a recommendation for coverage for the technology should be presented to the Health Plan. The Medical Director and committee will also ensure that certain criteria are met, such as the safety of the technology (as evaluated within the industry) and demonstrated benefits of the technology. Results of any recommendations are presented to Community Care's quality oversight committee, prior to and following the review by the Health Plan.