Community Care has been preparing its internal systems to accommodate the new PROMISe Medical Assistance identification numbers that were issued to providers by the PA Department of Public Welfare (DPW) prior to March 1, 2004.

As you are aware, the Provider Reimbursement and Operations Management Information System in an electronic format (PROMISe) is a new information management system that replaced the previous state system, Medical Assistance Management Information System (MAMIS).

Community Care is obligated to comply with the system wide changes already implemented by the Office of Medical Assistance Programs and the Office of Mental Health and Substance Abuse Services on March 1, 2004. Community Care contracts, manages the network and pays claims under HealthChoices based on active Medical Assistance enrollment numbers issued to providers by the Office of Medical Assistance for each service provided to members. The PROMISe system conversion has prompted the issuance of new Medical Assistance Provider Types and Enrollment Numbers to each licensed location in which those services are provided.

Community Care is prepared to implement use of PROMISe enrollment numbers in our claims system as follows:

- Providers may begin submitting PROMISe enrollment numbers on claim forms effective May 1, 2004.
- Providers must submit PROMISe enrollment numbers on claim forms for all services billed on or after July 1, 2004.

PROMISe enrollment numbers should be submitted consistent with medical assistance fee for service guidelines in the following format:

**Nine-digit MPI provider id # and four-digit address code (123456789 0000)**

*Medical assistance PROMISe provider numbers must be submitted in Block # 33 in the GRP # field on the HCFA 1500 billing form and Block # 51 on the UB 92 billing form.* Please note this is a change from the previous requirement to submit MAMIS numbers in Block # 19 on the HCFA 1500. During the conversion phase, Providers will only be able to submit the MAMIS provider numbers in Block # 19 until June 30, 2004. Please note that Providers still need to bill services on separate claims by their respective provider types.

Community Care continues to review PROMISe enrollment numbers issued to providers by the Office of Medical Assistance. Upon our review of information received directly from the providers and information received directly from the state, we have recognized many discrepancies between PROMISe enrollments and our current contracts. Community Care will be contacting providers as discrepancies are identified to establish a corrective action with the Office of Medical Assistance.

Please contact the Provider Relations Department at 1-888-251-2224 if you have any questions. Thank you.