Notification Regarding Changes to Authorization of Partial Hospital Program (PHP) / Intensive Outpatient (Drug and Alcohol IOP) Services

Community Care is issuing this alert to inform all providers of the following changes to the PHP/IOP authorization process effective August 1, 2006:

Non-Acute Partial Hospital/IOP:

- Effective August 1, 2006, Community Care is implementing a paper Pre-Certification, Continued Stay Review and Discharge process for Non-Acute Partial Hospital Programs and Drug and Alcohol IOP Services. Non-Acute PHP and Drug and Alcohol IOP Providers will be required to fax the Pre-Certification, Continued Stay Review and Discharge Partial/IOP Program Notification Forms to the member's assigned Community Care office. *Drug and Alcohol Providers are also required to submit the PCP summary sheet.

- The new forms can be downloaded from the Community Care website at the following address [www.ccbh.com/providers.php](http://www.ccbh.com/providers.php). Navigate to the provider alert section for your specific county and you will find the product and level of care specific forms that are to be utilized for the new review process. If you do not have access to the internet please contact your assigned Provider Relations Representative to obtain the applicable forms. The fax numbers for each Community Care office are included on the form.

- The authorization period for Non-Acute PHP/IOP will be three (3) months. Upon review of the Pre-Certification and Continued Stay Review forms, the assigned Care Manager may initiate a clinical discussion with the provider if needed.

Acute Partial Hospitalization:

- Pre-Certification, Continued Stay and Discharge Review for Acute PHP will be done telephonically between the provider and a Care Manager located in the member's assigned Community Care Office.

- Please use the following directions to conduct an Acute Partial Hospitalization Pre-Certification, Continued Stay and Discharge Reviews for Acute PHP:
  - Call 1-888-251-2224
  - Option# 1 Provider
  - Option# 2 Health Choices
  - County Option as follows:
    - #2 - Allegheny County
    - #3 - Adams County
    - #3 - Berks County
    - #3 - York County
    - #4 - Chester County
    - #5 - Lackawanna County
    - #5 - Luzerne County
    - #5 - Susquehanna County
    - #5 - Wyoming County
  - Option# 2 - All Other Authorizations

If you have questions related to this clarification please contact your provider relations representative.