Precertification of Psychological and Neuropsychological Change in Fax/Authorization Procedure

Effective immediately, Community Care will be revising the procedure for preauthorization for Psych/Neuro Testing. Prior to this change, precertifications were processed by the Precertification Team. Providers will continue faxing precertifications, however, they will fax to the following numbers per the member contract.

- Allegheny County  1-888-251-0087  Attn: Duncan Bruce for child/adolescent
  Ann Cellurale for adult
- North Central  1-888-251-0087  Attn: Harriet Phillips (Pittsburgh Office)
- York, Adams, Berks  1-866-418-0366  Attn: Taryn Maguire
- Chester  1-888-589-6559  Attn: Donna Mengle
- Northeast  1-866-284-9184  Attn: Rosanna Liberty
- Carbon, Monroe, Pike  1-866-562-2405  Attn: Keith Ripley

It remains the responsibility of the provider to ensure Medical Necessity Criteria (MNC) and that the precertification is faxed at least 72 hours prior to the scheduled testing to ensure timely processing.

To access the Neuro/Psychological Testing Preauthorization Request form, please go to the Community Care website:

http://www.ccbh.com/providers/phealthchoices/forms/index.php

If you have questions, please contact your Provider Relations Representative at 1-888-251-2224.