Change in Precertification Process for Inpatient Non-Hospital Detoxification (3A) Services

**Scope:** This alert applies to all HealthChoices and Allegheny County Drug and Alcohol (ALDA) providers of inpatient non-hospital detoxification (3A) services.

**Purpose:** Community Care recognizes the severity of the opioid epidemic in Pennsylvania and the need for members to have timely access to services. This alert provides additional information regarding Phase 2 of the increased access to care initiative that was introduced in [Provider Alert #5](#) on April 21, 2017.

**Phase 2**
Beginning January 9, 2018, providers must enter requests for 3A precertification authorizations electronically using Community Care’s secure [ePortal](#) (Request Center). However, if any of the scenarios below are applicable to the member, a telephonic review rather than an ePortal submission will be required. A telephonic review will occur if the member:

1. Is pregnant;
2. Is age 15 or younger;
3. Has been in inpatient MH, 3A, 3B, 4A, or 4B in 14 days prior to the auth start date;
4. Is detoxing from a prescribed medication that would be more appropriately detoxed with the prescriber;
5. Does not meet PCPC, ASAM, or applicable medical necessity guidelines for admission;
6. Is experiencing suicidal or homicidal ideation.

For authorization requests completed via the ePortal, the following rules will apply:

<table>
<thead>
<tr>
<th>Service</th>
<th>Auth Code</th>
<th>Length of Stay (days)</th>
<th>Units</th>
<th>*Back Date Rule</th>
<th>**Future Date Rule</th>
</tr>
</thead>
<tbody>
<tr>
<td>Non-hospital detox (3A)</td>
<td>H0013</td>
<td>4</td>
<td>4</td>
<td>1</td>
<td>1</td>
</tr>
</tbody>
</table>

*No. of days in the past an auth start date can be entered

**No. of days in the future an auth start date can be entered
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If your agency has not yet signed up for Request Center, please contact your Provider Relations Representative at 888.251.2224. For more details and instructional videos, please visit the Facility ePortal Getting Started Guide.

If you have any questions regarding this change in procedure, please contact your assigned Care Manager at Community Care.