Questions & Answers from the Webinar on the Recovery Learning Collaborative II

1. If we go with the internet based ‘Recovery Library’, how secure if the information/access?
   a. There no is protected health information on the recovery library so protecting personal information is not needed. In order to log into the ‘Recovery Library’, Library Users need a username and password.
      i. Participating agencies of the RLC II will receive a 14 month license to use the ‘Recovery Library’. After the 14 months, this license will expire.
      ii. The ‘Recovery Library’ will only be available for agencies selected to participate in the RLC II.

2. If we haven’t received the RLC II application, where might we locate it?
   a. We will send out a copy of the application and charter to all webinar participants via email, in addition to posting it on our website; www.ccbh.com
   b. If you have not received it, please Contact Paul Wittman at wittmanpj@ccbh.com

3. Can the QI (Quality Improvement Team) person in recovery be an employee of the agency (who may not be in the designated program)?
   a. Yes, the QI team member does not need to be a current HealthChoices member or participant of the selected program; however the person should be open to others about their identity as a person in recovery.

4. Will companies with DSC’s be paired together for this RLC?
   a. We encourage all DSC sites to apply to RLC II.
   b. DSC members will participate in the RLC in their region to enhance relationships with other agencies in their local network.
   c. The content in the Decision Support Toolkit extends the strategies available to agencies to support decision making. This new content will enhance the work of the DSC’s.

5. How does one obtain a USB library?
   a. The USB version of the Recovery Library will be included in your toolkit, along with access to the On-line version.
   b. As mentioned, the Recovery Library will only be available to members of the RLC II.

6. Please define consumer?
   a. An individual who receives or has received behavioral health services.

7. To whom do we address questions about making arrangements at the State College Learning Sessions?
   a. Once accepted into the RLC, you will receive additional information regarding registration and lodging arrangements for the Learning Sessions scheduled in State College.
   b. All members of the Quality Improvement Teams for each agency should plan on attending the Learning Sessions to prepare for implementation in their site. Our experience in the first Learning Collaborative is that agencies were most effective in implementing the Recovery Toolkits when all QIT members were engaged in training and implementation.
c. Community Care will continue the practice of supporting the lodging costs for the QIT member who represents the person in recovery on the team. Community Care also provides all materials for the Learning Sessions, time with Pat Deegan Associates, and lunch and refreshments for the days of the Learning Sessions.